



Doors and Moulding
801-489-1111

LIMITED WARRANTY – CR Doors & Moulding WOOD DOORS

All doors manufactured by **CR Doors & Moulding** are built with great care and craftsmanship from the finest solid hardwoods available in the marketplace.

Solid wood products are prone to change in form due to atmospheric and environmental conditions. Cracks and changes in shape are to be expected and only warpage in **excess of 3/8” in each plane for 6’8” doors** (1/2” for 8’0” doors) may be considered a defect and subject to warranty. CR Doors & Moulding does not warrant doors larger than 3’6” wide or taller than 8’0” high in size. CR Doors & Moulding may defer replacement or repair of door for up to 12 months from installation or date of claim, as it is not uncommon for a temporary warped condition to occur as the door adjusts to local temperature and humidity conditions. This deferral does not count against the warranty period.

Unfinished doors are sanded to a finish with 180 grit paper. We strongly recommend that you inspect and finish sand the doors to your specification prior to application of a finish.

All wood doors manufactured by CR Doors & Moulding are warranted for **one year from the date of purchase**. Doors found to be defective in **materials or workmanship** during the warranty period will be repaired, replaced or the original purchase price refunded at the discretion of CR Doors & Moulding. There is no warranty against warp on flush door or grooved flat panel doors. This warranty does not cover nor does CR Doors & Moulding accept responsibility for any expense for labor or material involved in the replacement of warranted doors. These expenses shall be the responsibility of the person making the warranty claim.

This warranty is only valid if the following storage, finish and handling requirements are met by the purchaser.

1. The Door must be handled carefully as damage caused by accident or abuse is not covered under the warranty.
2. The Door must not be subject to rapid changes in heat or humidity or excessive heat for prolonged periods.
3. The Door must be installed and finished on all 6 surfaces with an effective quality sealer ***immediately upon purchase***. (Doors Stored at the job site must be removed from jambs and stored flat on a level surface.) **All 6 surfaces including edges and end grains must be sealed**. The door must never be left leaning against a wall. This causes warping and will void the warranty.

The following shall not be considered defects in material or workmanship and are not covered by this limited warranty:

1. Natural variations in the color or texture of the wood.
2. Damage caused by others including animals or any cause beyond the control of CR Doors & Moulding.
3. Damage caused by elements resulting from improper overhang of the roof over the door way.
4. Knot placement, Quantity or size of knots, found in any knotty woods.
5. Panel splits or knot movement in wood doors or frames appearing after finishing. Splitting with age is common to wood products and is easily patched.
6. Damage caused by trimming door to fit.
7. Product failure due to improper or incorrect installation.
8. Attempts to repair CR Doors & Moulding doors by other than those authorized by CR Doors & Moulding.
9. Damage caused by extreme temperature build up where a protective cover is used during construction or when a storm door is used. Storm doors and protective coverings must be vented so that heat cannot build up.
10. Slight expansion or contraction due to varying environmental conditions such as temperature and humidity.
11. Damage caused by the rusting or discoloration of metal options such as clavos, grilles, straps, etc.
12. Failure to properly maintain the finish of the door.
13. Damage to the door due to moisture or heat. South or southwest facing installation voids the warranty.

No other warranty is expressed or implied including warranties for merchantability or fitness for a particular purpose.